

The Cranborne Practice: Patient Participation Group



Thursday 19th December 2024 commencing at 2 pm

Participants can join through the Microsoft Teams video call joining details
at the bottom of this agenda

AGENDA

1. **Welcome/Apologies - Julie Saunders**
2. **Comments/questions on the 19th September Recording – All**
3. **About Healthwatch Dorset – Louise Bate, Healthwatch Dorset Manager**
4. **Practice/PCN Updates – Jayne Walton**
 - Improving the Patient Experience
5. **Community SWITCH Update – Jayne Walton and Andy Saunders**
6. **PPG Action Plan Updates – Julie Saunders and Action Owners**
 - NHS Change agenda
 - Self-Care Survey
 - Defib List Updates
7. **Any Other Business**

Online Meeting Joining Details:

Microsoft Teams [Need help?](#)

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Meeting ID: 395 199 247 360

Passcode: 7D8waU