

This guide is an introduction to the **Airmid app**, which allows you to access your **Systmonline Patient Access** account quickly and easily through a mobile device. The app allows you to do a lot to manage your health care requirements. This guide will show you how to use the airmid app to:

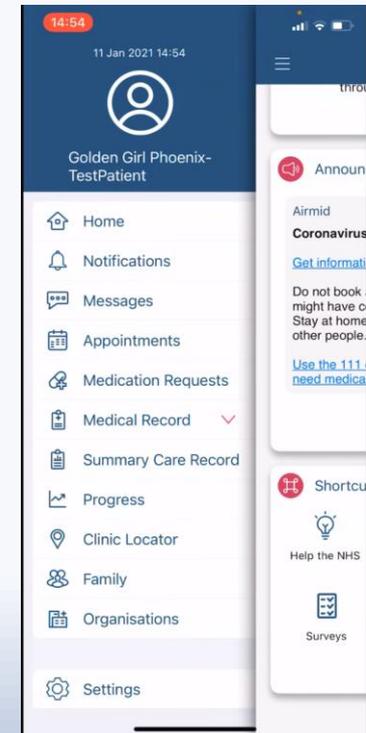


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Book appointments with your GP
and manage upcoming appointments

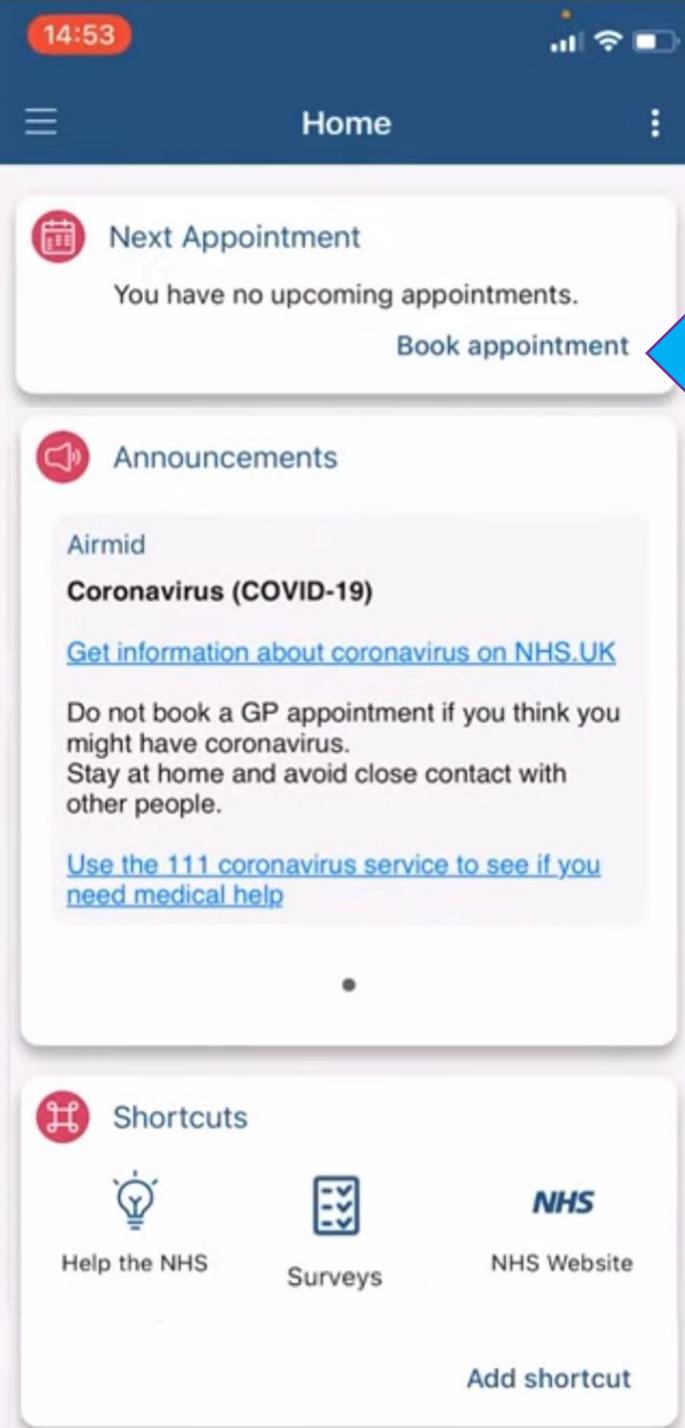
Easily request repeat prescriptions

View your medical records including
vaccinations and test results



If you have not logged in before, see our separate guide on **How to Download And Log in** to the Airmid app.





If you have logged in before, when you open the app, you will see* the Home page. From here you will see any upcoming appointments that you have booked.

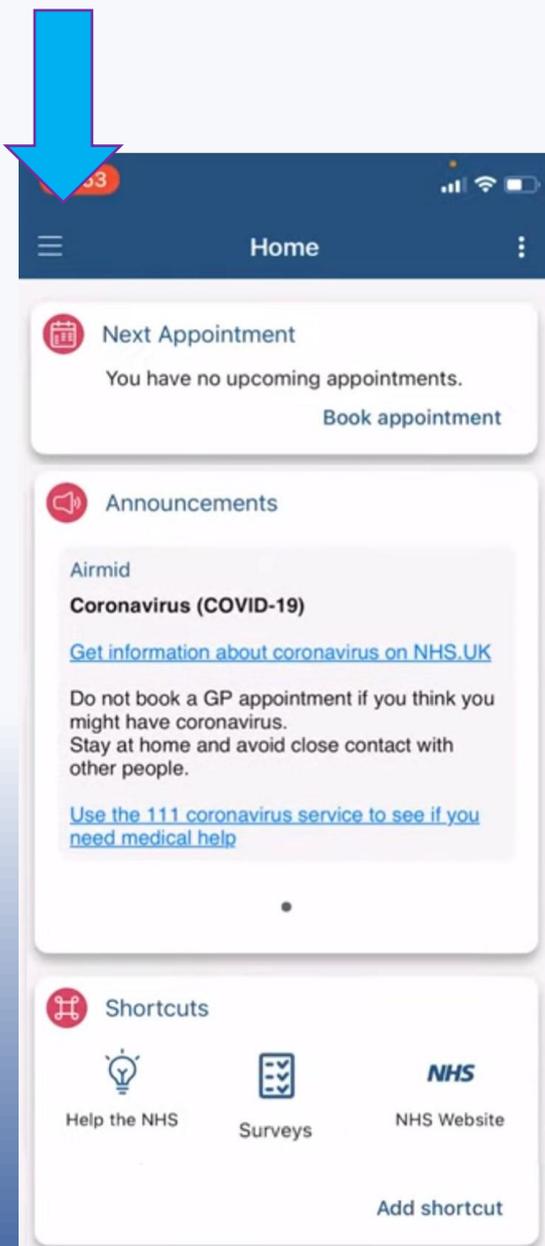
If you wish to book an appointment, tapping the **“Book appointment”** link opens a new screen where you can scroll through the calendar to identify any slots that may suit your requirements.

Individual GP surgeries may offer various appointment types. As of June 2022 The Cranborne Practice offer GP consultations via telephone or face to face to be booked online as well as Health Care Assistant clinics (e.g. routine blood tests, blood pressure checks)

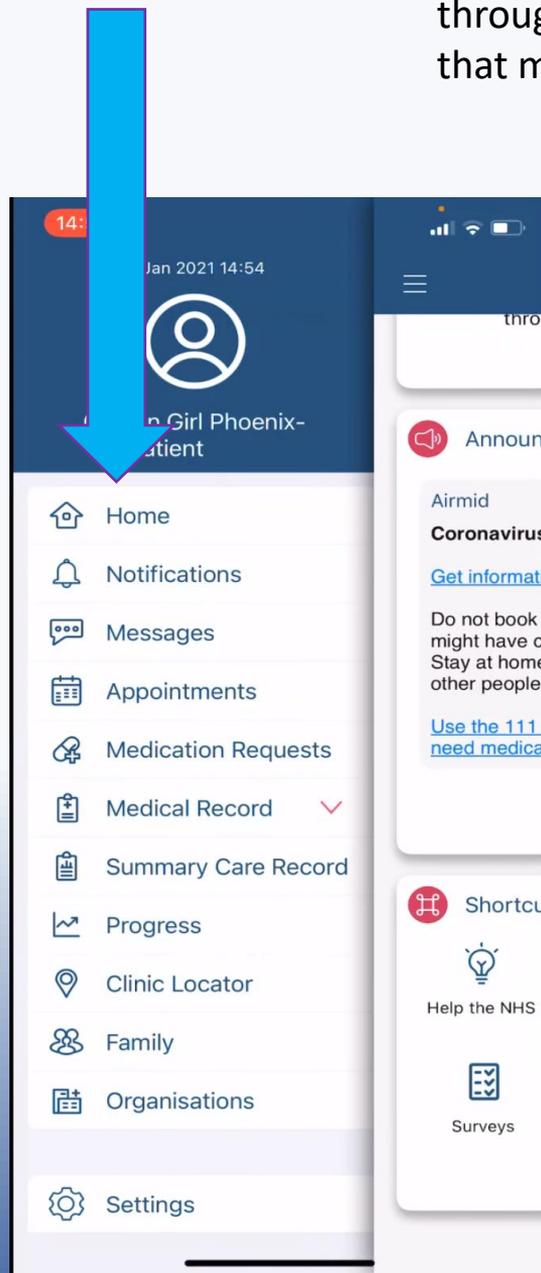
** Please note that some of the screens in this guide may look slightly different depending on the type of mobile device you use.*



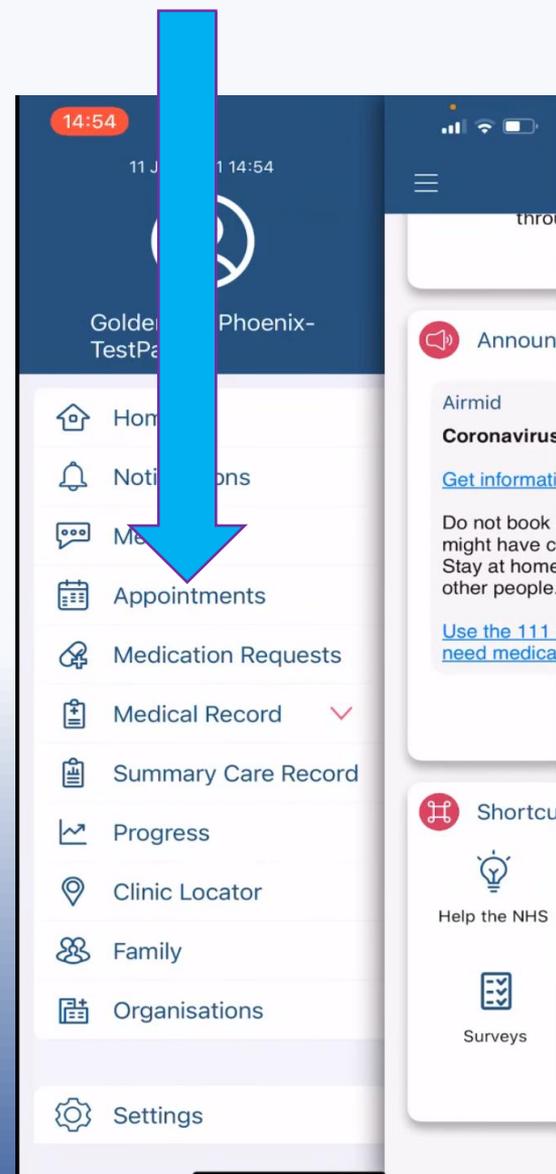
Tapping on the three parallel lines in the top left corner of the screen here . . .



Opens up a list of options here . . .

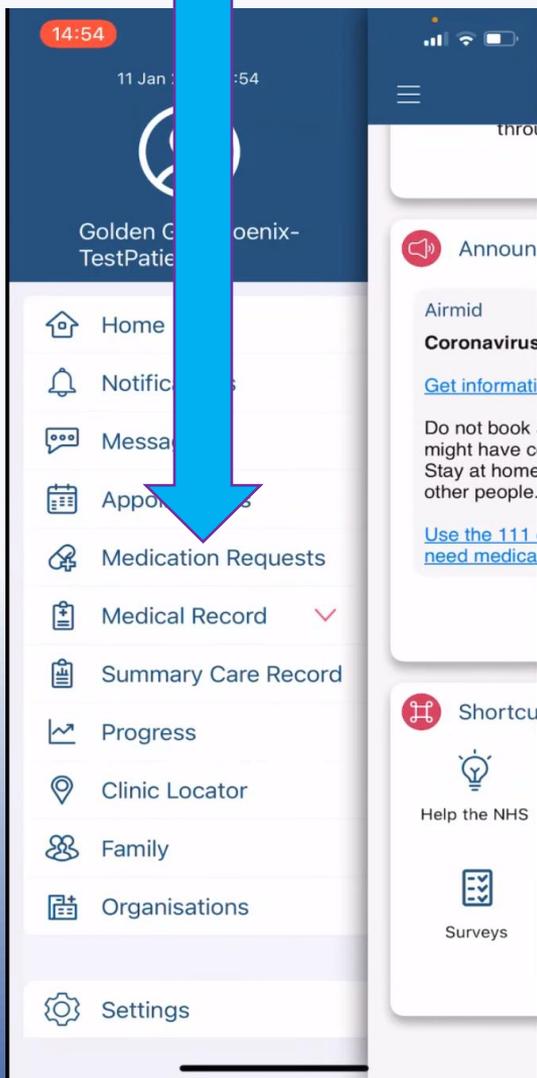


Tapping **“Appointments”** here also opens the same screen where you can scroll through the calendar to identify any slots that may suit your requirements.

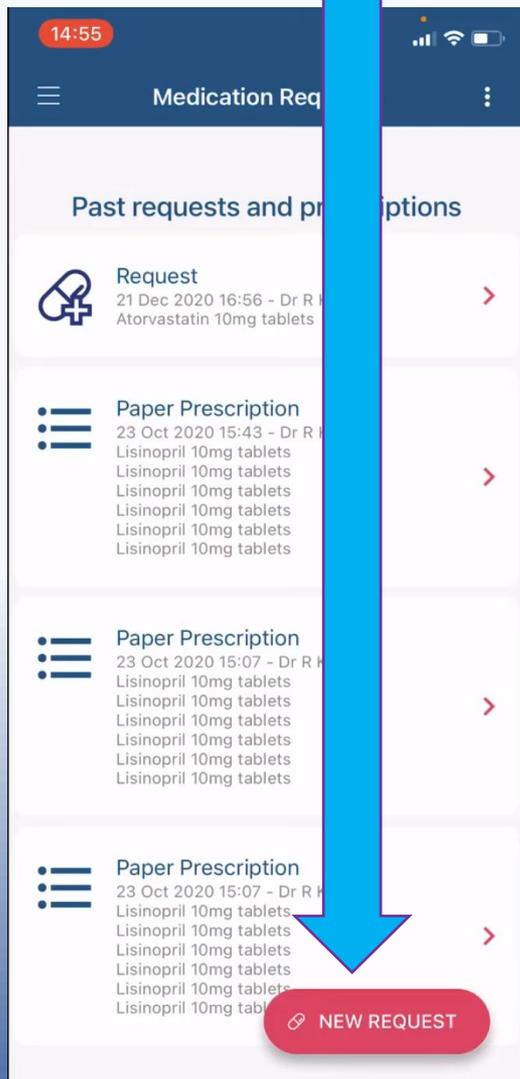


TO ORDER REPEAT PRESCRIPTIONS

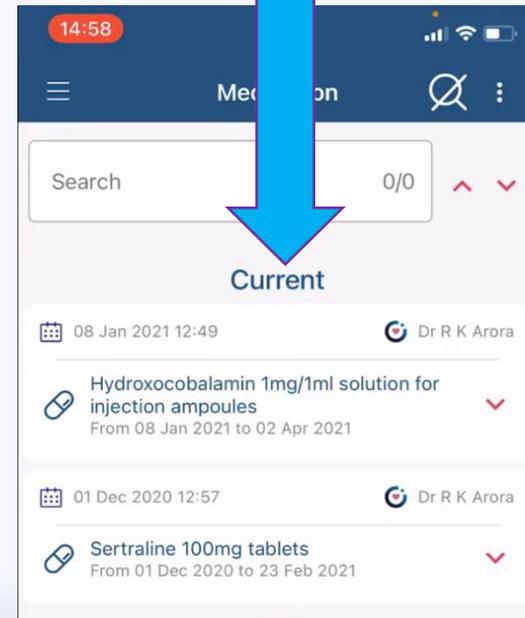
Tapping “**Medication Requests**” here . . .



Opens up a list of your past requests and prescriptions; and tapping the “**New Request**” button here . . .



Opens up a list of your current medication available for requesting here.

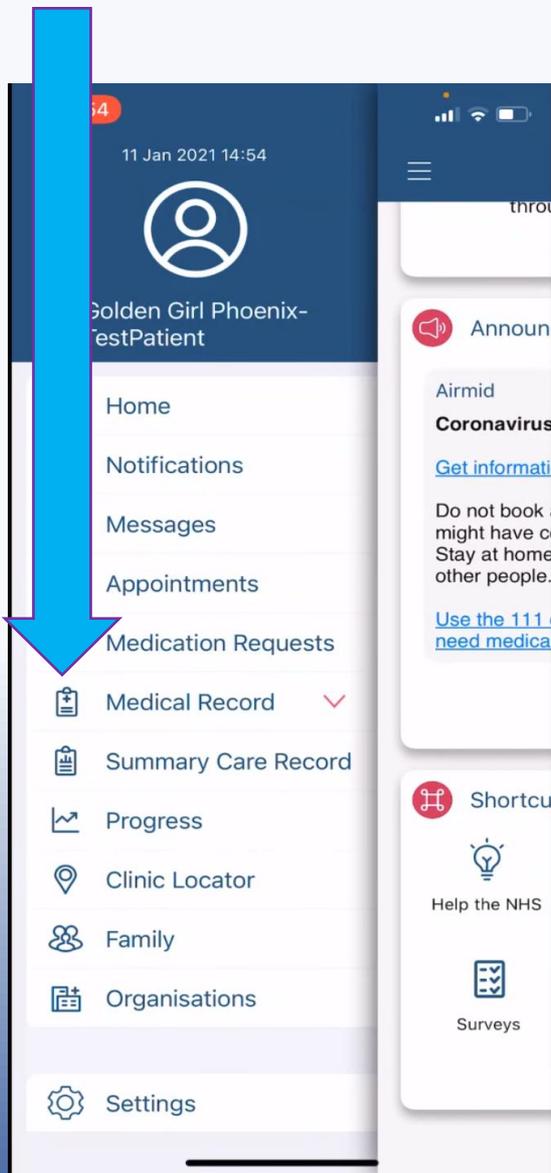


Tap the relevant item of medication to select and request your repeat prescription.



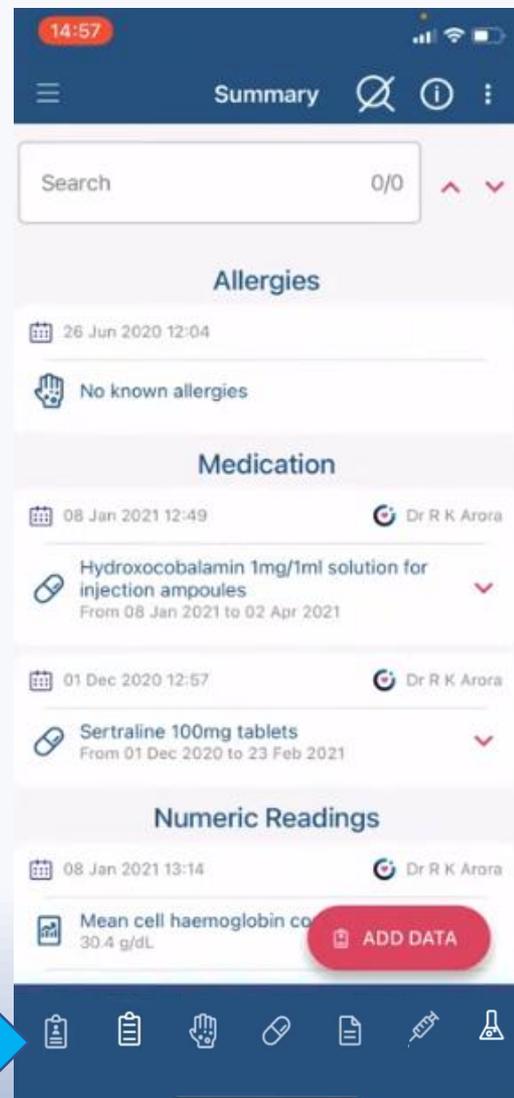
TO VIEW YOUR MEDICAL RECORDS

Tapping “Medical Record” here . . .



. . . opens your full record. You can scroll down and tap on any of the records for more information.

Tapping any of the icons* at the bottom of screen will allow you to see specific records.



 Full Record

 Allergies

 Medications

 Documents

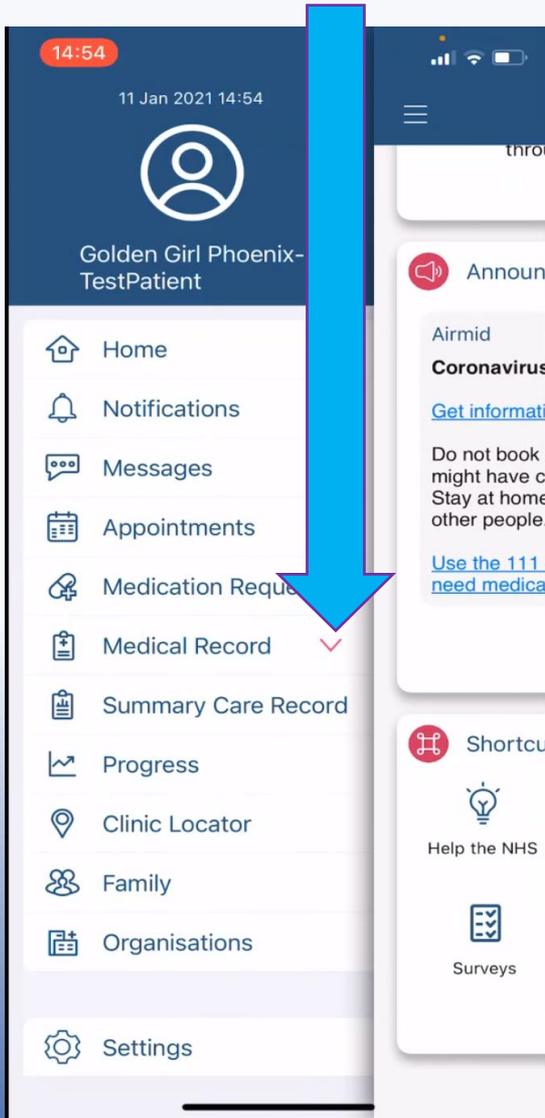
 Vaccinations

 Test Results

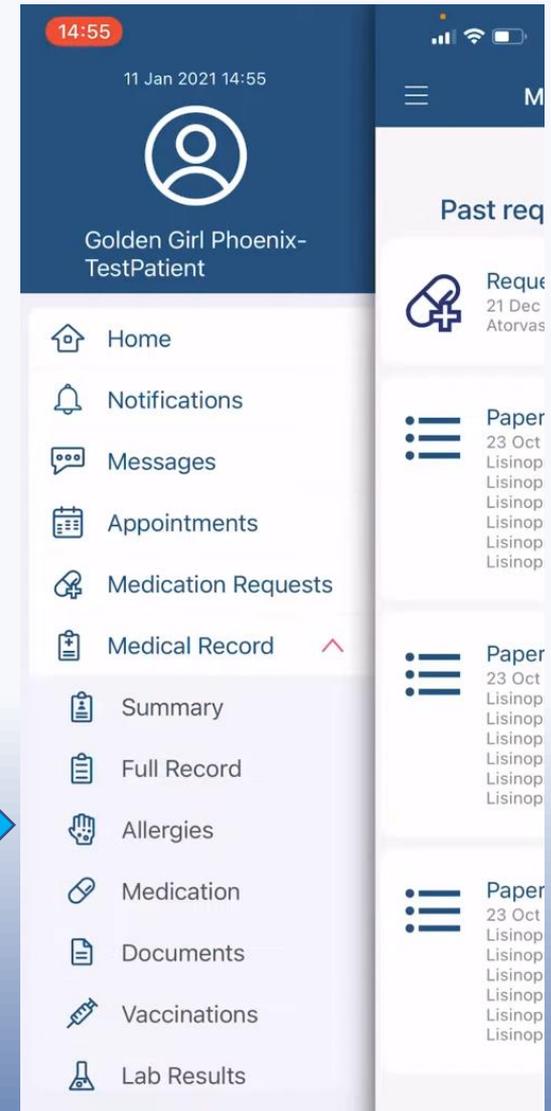
** Depending on your device, some of the icons may look slightly different.*

ANOTHER WAY TO VIEW MEDICAL RECORDS

If you tap on the adjacent down arrow next to **“Medical Record”** here. . .

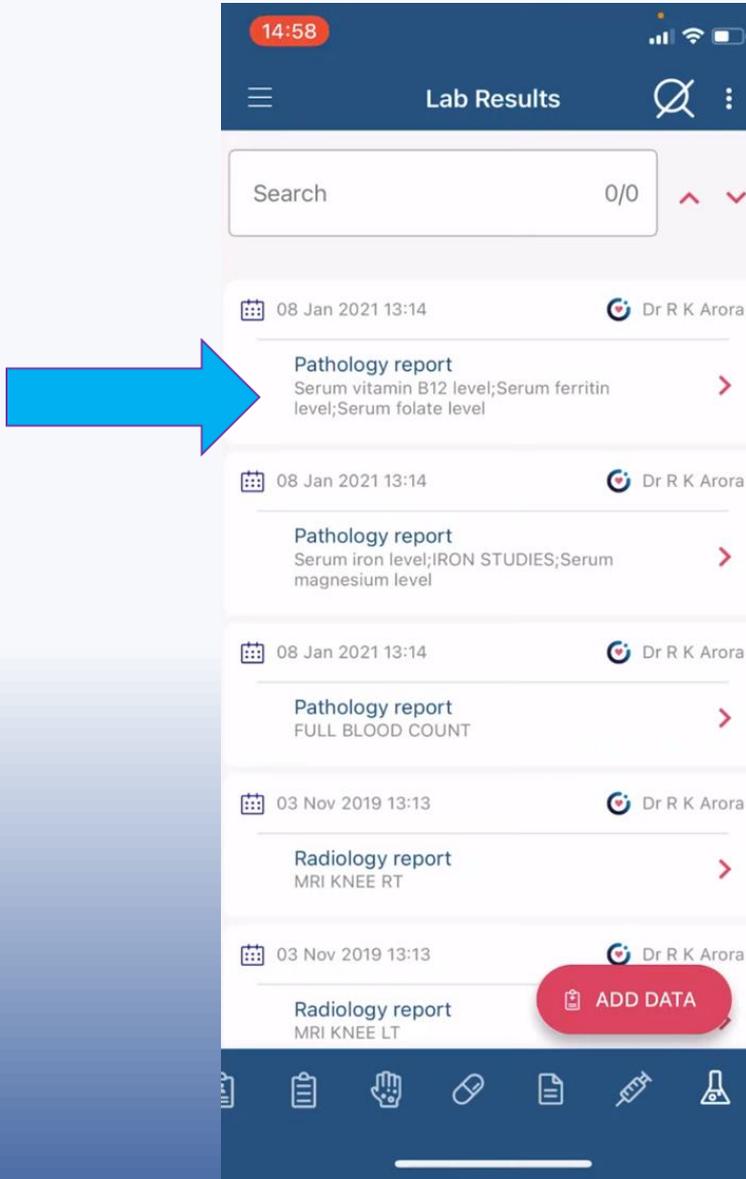


. . . it gives a drop down menu of the records available as an alternative to using the symbols at the bottom.



TO VIEW YOUR TEST RESULTS

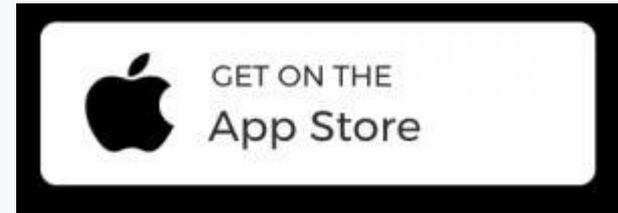
Tap on any of the individual reports view your results



TO VIEW YOUR VACCINATIONS

Once your GP records are updated, a list of your vaccinations will appear for you to view





Other functionality may be available on this app (e.g. sending messages or responding to surveys) depending upon how individual GP surgeries have set up their system.

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These guides has been developed by The Cranborne Practice Patient Participation Group (PPG). If you have any questions, have feedback or need further advice, please email cranborneppg@gmail.com

