

Community Vaccination Centre

131 Newtown Road, Verwood

Patient information



To help ensure the safety of our patients, staff, and volunteers, please read and follow the instructions when attending the Crane Valley COVID Vaccination Centre. Please refer to the Site Plan (overleaf), which you can also download and print off as a PDF copy by following this link:>>

VACCINATION ATTENDANCE GUIDANCE FOR DRIVERS

1. Clinics are held at **131 Newtown Road, next door to the Lake Road Surgery in Verwood**. Drivers will need to follow the one-way flow of traffic set out on the Site Plan. On arrival, you will need to enter the main patient car park (See A - Site Plan). Then, follow the sign (See B - Site Plan) to the Vaccination Centre Car Park area.
2. Our volunteer traffic marshals will direct you to your parking slot (See Vaccination Clinic Parking on the Site Plan).
3. After parking your vehicle in the designated space, please ensure that you wear your face mask before leaving your car.
4. You will then be directed to go to the registration point in the Vaccine Clinic site (See C - Site Plan). Once you have registered your arrival, please follow the instructions from the Vaccine Clinic staff and wait to be called for a vaccination slot.
5. After receiving your vaccination, you may be asked to remain on-site for an observation period depending upon national guidance. You will be advised by the Vaccine Clinic staff when you may leave the site. Please note that as we ramp up throughput through the clinic, we may ask you to wait in your car for the observation period if you have driven to the site. In this event, you will be advised by our trained volunteers when you may leave the site.
6. On departing the site, you will be directed by the traffic marshal to leave the car park to exit onto Newtown Road.

Patients arriving by mobility scooter or drivers with mobility issues may wait in their vehicles, clinicians will come to you.

To help us please:

- ✓ **Only attend the Centre if you have a confirmed appointment** slot from your GP Practice. The Crane Valley COVID Vaccination Centre is not a walk-in vaccination site, and you will be turned away.
- ✓ Ensure you **allow plenty of time for arrival**, as it is essential that you arrive at the right time to minimise disruption or delays for you and your fellow patients.
- ✓ **Wear a face mask** when attending the Vaccination Clinic site.
- ✓ Please **drive safely and respect the directions from the marshals** who are there to protect you and others attending the Centre.
- ✓ On exiting the clinic building, please take care and be aware of vehicles using the car park.

We ask that you:

- ✗ **Do not contact the Crane Valley COVID Vaccination Centre to book an appointment**. You will be contacted by the GP practice to provide you with a time to arrive.
- ✗ **Do not arrive early** - if you arrive before your allocated appointment time, you may be asked to return later at your appointed time.
- ✗ **Do not arrive late** - If you are late for your appointment, we may need to reschedule you.

Please bear with us in this endeavour. We are all working tirelessly to deliver the COVID-19 vaccination to our patients to keep them and the community as safe and well as possible. Thank you.

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Site Plan

