



The Doctors Notes

The Cranborne Practice Community Newsletter

Spring 2021



Our GP's say COVID-19 Vaccinations are on track

Our Team at The Cranborne Practice and our Primary Care Network partners continue to work around the clock to source, secure and administer COVID-19 vaccinations for our patients.

We have made significant inroads into protecting our community. Patients are now being notified by letter with an appointment date and time for their second COVID-19 vaccination. This communication is being sent centrally not by the GP Surgeries. Some patients may already have follow up appointments booked which may need to be changed. We fully appreciate that this may be the second time an appointment time has been changed and that this can be frustrating. However, our local vaccination programme must respond to revised vaccine delivery dates required to meet the national vaccination programme.

We would encourage patients to attend at the date and time offered in the appointment. As well as delivering these follow up doses, the team at St Leonards will also continue to work through first-time vaccinations for patients in other larger priority groups. So there is not the same flexibility in appointment slots as during our first waves.

It is essential to attend for this 2nd dose to maximise your immune response. These arrangements apply to those who have received their first vaccination at the St Leonards Hospital site, not patients attending another vaccination site such as the Bournemouth International Centre (BIC). Please do not call St Leonards Hospital to ask about your second vaccination queries.

We are asking patients not call the Cranborne Practice either, as we prefer to keep our lines free for non-COVID related queries. If you have any COVID associated queries, in the first instance, call our Community Vaccination Information line on 01202 283695 or visit www.myvaccination.co.uk for answers to frequently asked questions. Otherwise, contact us via email at Cranborne.reception@dorsetgp.nhs.uk.

On behalf of all the Team at the Cranborne Practice may I thank you for your support, understanding and patience whilst we source and administer vaccine to our 11,000 patients. Be assured, as ever we are doing all we can to protect you and ensure your health during these unprecedented and challenging times.

Do it online, it's quick, it's easy, it's done

Would you like to receive your repeat prescriptions **quicker**, save paper & help the environment and save a trip to the surgery.

Every week staff at The Cranborne Practice process 1,250 paper prescriptions. This means that each has to be manually input into their systems in order to be processed – about 22 hours per week of admin time, time that could be spent helping patients with their appointments or other requirements.



Going online to access medical support is easy, there are two main options, the Systemonline and the NHS app. If you have not already done so you can email the surgery at cranborne.reception@dorsetgp.nhs.uk, to start your journey. Once registered you will be able to view your medical record, order repeat prescriptions, book appointments, access health advice and see the results of any tests. Online is a win win all around it makes our services instantly available to you and it helps us to save time putting information into the computer.



Two Surgeries One Practice

The Cranborne Practice consists of two Surgeries, one at **Lake Road, Verwood** and one at **Pennys Lane, Cranborne**. As patient records are computerised, appointments can be made at either site.

If there are free appointments, you will be offered the first available appointment from the Practice at either of these locations. It would be appreciated that whenever possible, you use either Surgery.



The Patients Voice

At The Cranborne Practice we are fortunate to have a very active and engaged Patient Participation Group (PPG).

PPG members are volunteer patients who work with the managers and clinicians at the GP Practice to support and promote the best possible health care for all patients. Becoming a member of the PPG is a real opportunity to improve communication between the Practice and those it serves and enables patients to influence the development of health and social care services.

Read more about some of The Cranborne Practice activities and initiatives featured on the Dorset NHS website>>

For more information about how to join the Group and what they do, follow this link to the PPG page>> on The Cranborne Practice website. If you are on Facebook, there is a private PPG Facebook Group for those who are not always able to attend one of the regular PPG meetings.

Crane Valley Primary Care

PCN - stands for **Primary Care Network**. Primary Care Networks (PCNs) are a key part of the NHS Long Term Plan, with general practices across the country being a part of a local network. PCNs are the way local health services can work together to best meet the needs of the patients they serve.

Currently, all except a handful of GP practices in England have come together in around 1,250 geographical networks covering populations of approximately 30-50,000 patients.

The Cranborne Practice is a member of the Crane Valley Primary Care Network, or PCN. Primary Care Networks (PCNs) are a key part of the NHS Long Term Plan, with general practices being a part of a network. Primary care networks are the way local health services can work together to best meet the needs of the patients they serve. The Crane Valley PCN represents four practices in East Dorset:

- Barcellos Family Practice
- The Cranborne Practice & Lake Road Surgery
- Verwood Surgery
- West Moors Village Surgery



Vaccination Information Line

Get the latest information and messages read out to you over the phone. Use this number to find out more about the local vaccination programme. Please do not call the surgery.



01202 283695



Dr Who in the Practice

In addition to the GP Partners, **Dr Colin Davidson, Dr Andy Levinson** and **Dr Bruce Woollard**, there are other GPs that you may see. These include female doctors (**Dr Nikki Scott, Dr Caroline Hamblett, Dr Sucheta Mukherjee**, and **Dr Julia Chubb**). Male doctors include **Dr Ed Davis** and **Dr Ahmad Al-Chalaby**

From time to time you may be offered to see a Registrar, a qualified Doctor who will be undertaking GP training on rotation. In future newsletters, we will be featuring more about the Nursing, Healthcare as well as the Practice team.

About the Dorset Care Record (DCR)

The Dorset Care Record is a county-wide partnership of health and social care organisations including GPs. The DCR is a confidential computer record that will, over time, include a range of health and social care shared information to help improve the care you receive. The DCR is a safe way to keep all of your health information in one place. This means that it is easier and quicker for GPs, Nurses, and Social Workers to give you the right care. If you have not already been given a booklet, then please ask Reception for a copy. Further information is also available. Welcome to the Dorset Care Record>>